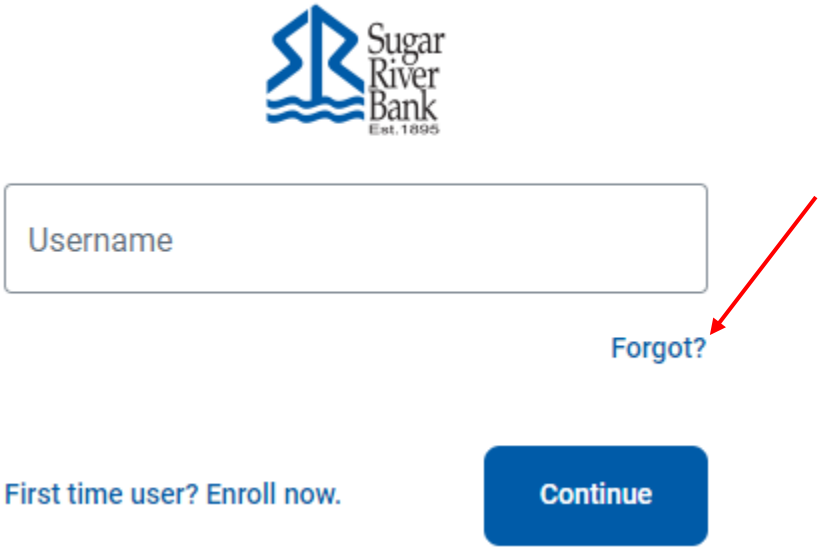
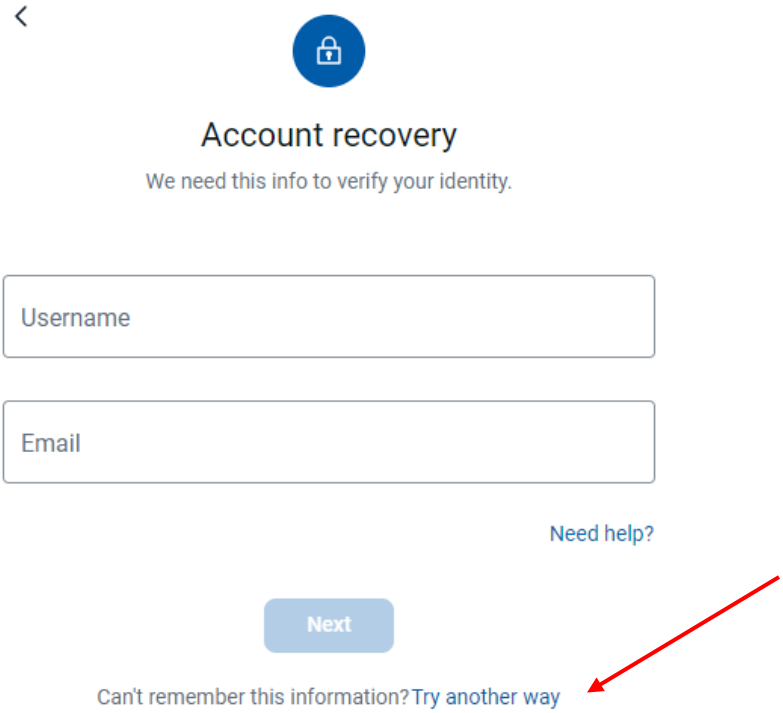
Resetting Your Password Guide

Resetting Your Password

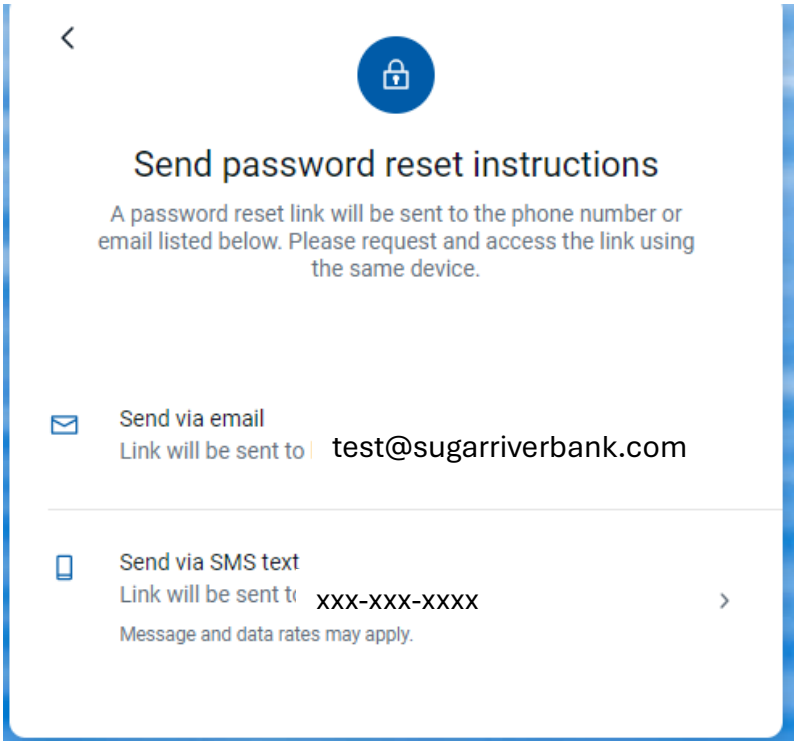
1. Visit my.sugarriverbank.com. Look for the Forgot?

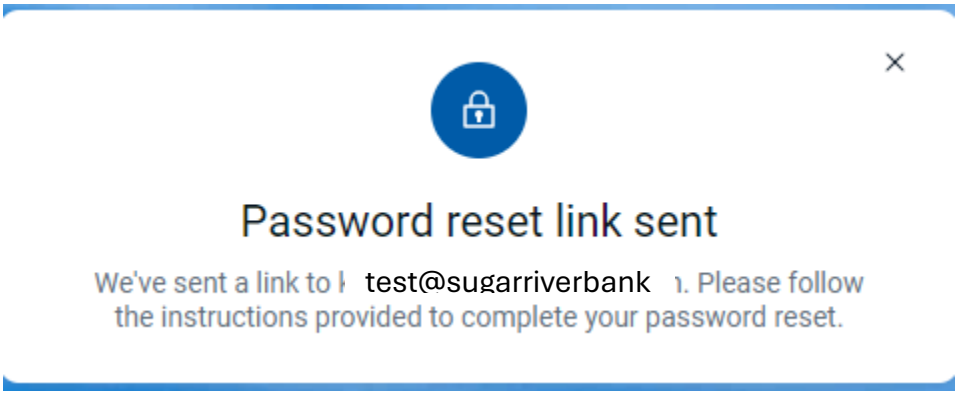


2. Enter your Username and Email. If you can't remember this information, select Try another way.

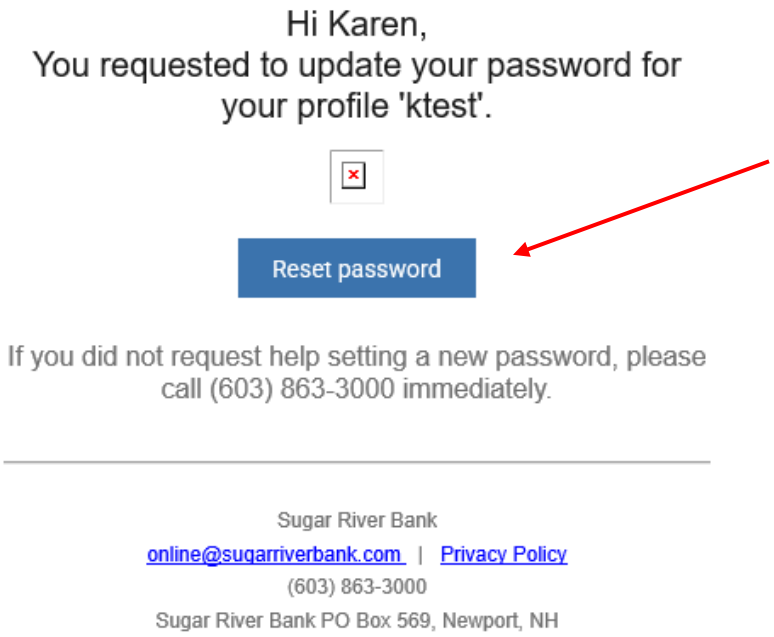


3. Select from the options on your screen to send password reset instructions. You must request and access the link using the same device and browser.

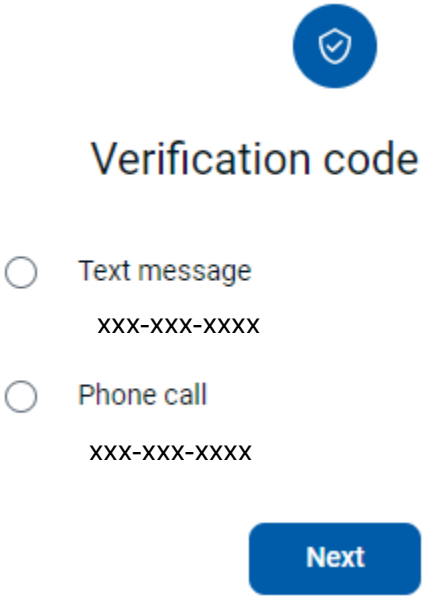




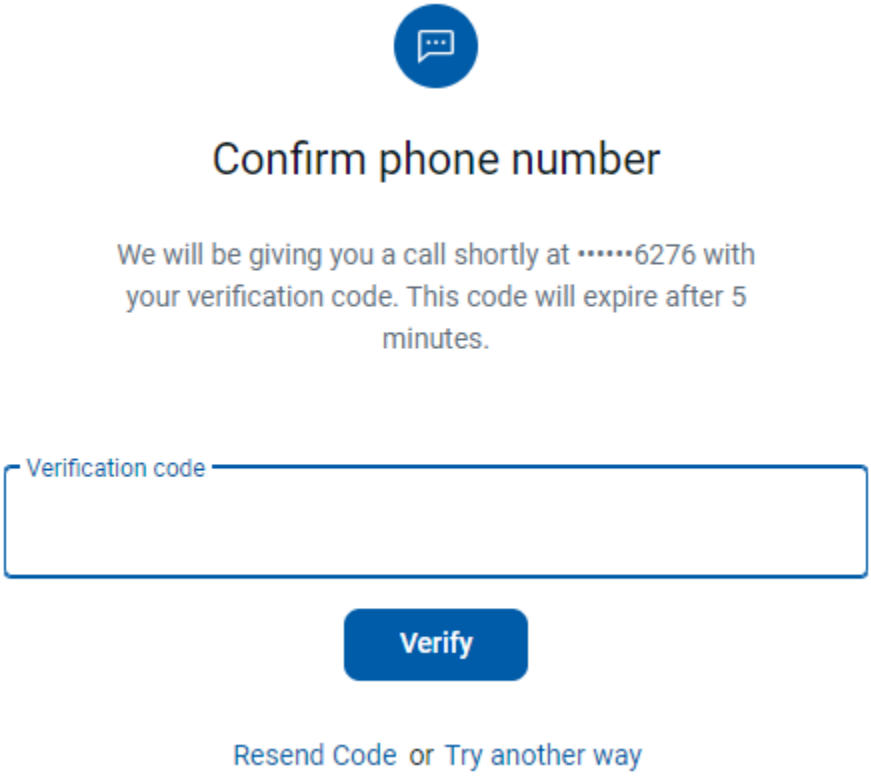
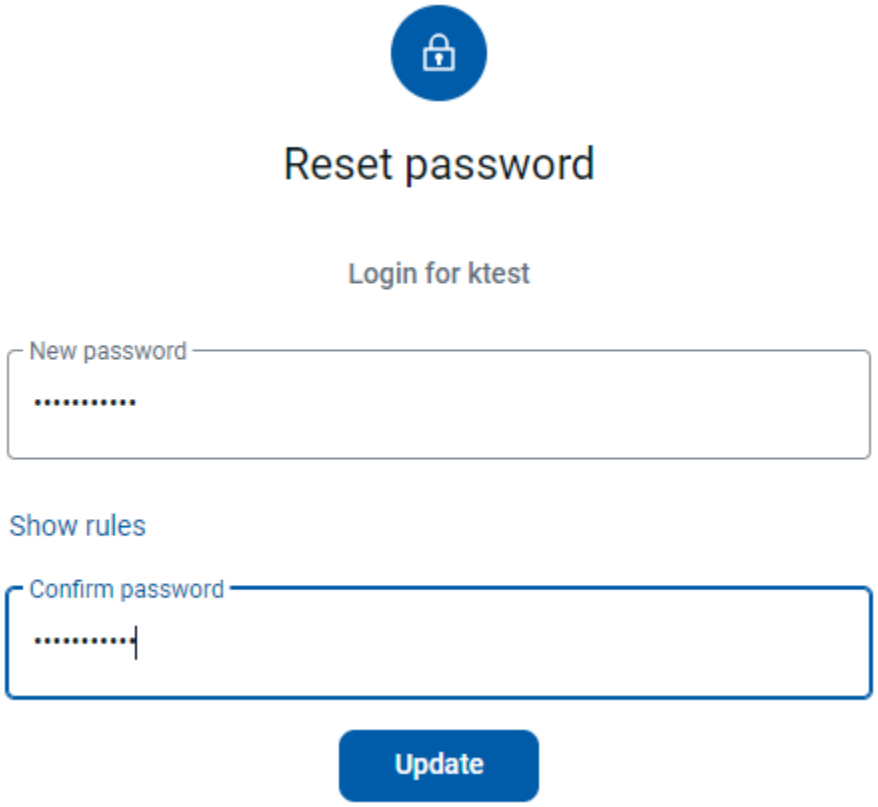
4. If the link was sent to your email, open the email and select the link to Reset Password.



5. Choose how you would like to receive your verification code to continue.



6. Enter the code that was received and then select Verify. Select Resend Code if it has timed out on you or Try another way if you were not able to receive the code.



7. Create a new password and confirm the password. If the Update button cannot be selected, review the Show rules to be sure your new password fits the rules, and be sure you have typed the same password in both sections.